

## **Key Features**

- Compliance with global regulations
- Manage complex multichannel customer relationship
- Outsourced manufacturing
- Compliant manufacturing: Process and Discrete
- FDA Compliance (Validation and Verification)
- Customer Service Center -360° Customer View
- Customer pricing / batch Reservation
- Automatic movement of expiring shelf-life materials
- RFID integration
- Business intelligence
- Idhasoft ePedigree

Idhasoft's SAP® Business All-in-One for Life Science Companies is based on the SAP ERP solution, and is designed to meet the needs of rapidly growing Life Science businesses with industry–specific requirements. It addresses the needs of the three major Life Science industry segments: Pharmaceutical, Medical Device and Bio Technology, and is prepackaged, quickly implemented and allows companies to gain the efficiencies of the largest SAP customers at a fraction of the cost.

Giving an integrated view of business, SAP Business All-in-One for Life Science helps to drive growth, optimize performance and maintain excellence. Our tools and methodology configure your system based on SAP's Life Science Companies "Best Practices". With complete pre-configured settings, companies have everything they need to run specific key processes "out of the box" with minimal installation and validation effort.

As a certified SAP Gold Partner, Idhasoft is dedicated to providing expert advice with unrivaled service and support. Idhasoft's end-to-end implementation methodology is powered by a standardized process-based approached with a fixed price model, which often brings projects in under time as well as under budget resulting in a better return on investment.

# **Solution Components**

#### **Business Process Documentation**

- Full process documentation templates included and tailored to your specific business requirements
- Includes Life Science-specific business processes and procedures
- SOP templates and FDA validation roadmap

## **Training**

- Pre-configured training templates included and tailored to your specific business requirements
- "Train the trainer" approach

#### Tools

 Validation toolset embedded in Solution Manager as a central repository for procedures and documentation.

## **Continuous Support**

- Outsourced technical & functional support
- Hosting environment
- Web-based customer service center

