



Durable Goods

Key Features

- *Goods on the Water Valuation and Control*
- *Product Proposals - Customer Purchasing History*
- *Purchase Contracts - Rebates (based on Sell Price)*
- *Global Customer Service Center- 360 Degree View*
- *Advanced Warehouse Management*
- *B2B Internet Sales*
- *Inventory Based selling (Liquidations)*
- *Commission Reporting*
- *Over the Counter Sales Processing*
- *Express Carrier Integration including online rate shopping*
- *RF and Bar Coding*
- *RFID Integration*
- *oEDI Processing*
- *Solution Manager for on-going maintenance*
- *Executive Dashboard*
- *Business Intelligence*
- *Company Portal*
- *Customer pricing*

Idhasoft's SAP® Business All-in-One for Durable Goods Companies is based on the SAP All-in-One ERP solution, and is designed to meet the key challenges of Durable Goods businesses with industry-specific requirements. The solution is pre-packaged and quickly implemented, allowing companies to gain the efficiencies of the largest SAP customers at a fraction of the cost.

Giving an integrated view of business, SAP Business All-in-One for Durable Goods helps to drive growth, optimize performance and maintain excellence. Our tools and methodology configure your system based on SAP's Durable Goods "Best Practices". With pre-configured settings, companies have everything they need to run specific key processes "out of the box" with minimal installation effort, but maintain the flexibility to create unique processes that are critical to individual business needs.

As a certified SAP Gold Partner, Idhasoft is dedicated to providing expert advice with unrivaled service and support. Idhasoft's end-to-end implementation methodology is powered by a standardized process-based approach with a fixed price model, which often brings projects in under time as well as under budget resulting in a better return on investment.

Solution Components

Business Process Documentation

- Full process documentation templates included and tailored to your specific business requirements
- Includes Durable Goods-specific business processes and procedures

Training:

- "Train the trainer" approach

Tools

- A central repository for procedures and documentation is embedded in the Solution Manager

Continuous Support

- Outsourced technical & functional support
- Hosting environment
- Web-based customer service center