

SAP Datasheet

GLOBAL EDUCATION SERVICES

Achieve Your Business Objectives Through Training

You can count on Idhasoft's expert instructors, authoritative curriculum, and flexible delivery options to help you accelerate the return on your business intelligence (BI) investment. Our SAP BusinessObjects training classes (including Crystal Reports® and Xcelsius) are taught by SAP-approved instructors who have completed a rigorous certification process. After Idhasoft training you'll experience:

- ▶ Greater implementation success
- ▶ Faster user adoption and enterprise-wide use of SAP BusinessObjects business intelligence products
- ▶ Confident self-reliance and empowered decision-making

Customized Training Encourages Higher User Adoption

Every situation and every set of users is different. The parameters for your solution may include unique data and business scenarios or a variety of alternative learning media. We'll start by assessing your deployment needs and conducting a skills analysis. Then we'll create a uniquely designed learning solution that ensures your users' needs are met, leading to their enthusiastic adoption of the solution. The results can be dramatic:

- ▶ Trained users are 60% more successful with SAP BusinessObjects software, and use 20% more product features
- ▶ Trained users roll out deployments more quickly and with fewer problems
- ▶ Trained users indicate higher levels of confidence and success with SAP BusinessObjects software and score higher on the customer loyalty index

The higher the rate of user adoption, the more successful implementation of business intelligence will be – not to mention the positive impact on your bottom line.

Enable Success through User Adoption

Increase your ROI and deployment success with a comprehensive and flexible learning strategy customized for your unique user groups.

Idhasoft will:

- ▶ *Assess critical areas that influence user adoption and assess your current deployment*
- ▶ *Identify user segments and their unique needs*
- ▶ *Define a learning solution tailored to your unique situation and users, and ensure it facilitates learning at all phases of deployment*
- ▶ *Incorporate ongoing learning and solutions to drive user independence*



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Excel in Your Role with Expert Training

Our SAP BusinessObjects Education Services instructors are an experienced team of knowledgeable and highly capable veterans who have logged more than 120,000 teaching hours collectively. Their superior teaching abilities — combined with their technical certifications — guarantee that you gain the knowledge and skills you need to be productive and self-reliant.

Choose from Flexible Options

We recognize that you have a busy schedule, with many priorities to juggle. In response, Idhasoft Education Services offers training in a variety of delivery methods:

Classroom Training – Offered at our own Southern California Authorized Centers (in Los Angeles, Irvine and San Diego) as well as through partnership with authorized centers worldwide, this option provides an interactive environment where you can share your experience with others.

Onsite or Private Training – Taught at the convenience of your facility, this is a cost-effective solution for groups of five or more students. Alternatively, if security or setup is a concern, we can host private training with your users at one of our training centers.

Online Training (eLearning) – Flexible, computer-based training provides the most cost-effective way to train large groups of users, including geographically dispersed employees. This option includes eLearning and recorded webinars.

Choose the option that best fits your situation, and get ready to learn from the experts!

Why Idhasoft

Idhasoft is one of the most successful and fastest-growing authorized global providers of fully qualified SAP Business All-in-One solutions. We deliver proven services and support to maximize your software investment, optimize operations and achieve ambitious strategic objectives.

The Advantages

Contact an Education Manager Today!

Improve employee performance and satisfaction, save time, lower dependence on IT resources, and increase productivity. The first step is contacting us for your training needs.

Whether you have a few simple questions, are budgeting for future training and need some guidance, or are ready to learn about cost-effective, business-intelligence training solutions, please contact Bernie Joyce at (949) 260-9590 or send an email to bernie.joyce@idhasoft.com

Visit Idhasoft on the Web at: www.idhasoft.com

Visit our educational services at:

<http://www.idhasoft.com/service-solutions/business-services/training.php>

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